

## Emergency Services Script for 999 phone call.

Hello, emergency service operator, which service do you require ? fire, police, or ambulance

I'll just connect you now.

Hello, where are you calling from ?

Your town, street, house number or any other distinctive features around you ?

What is the nature of your emergency ?

Where is it happening.

Your town, street, house number or any other distinctive features around you ?

Is anyone injured ?

Are there any weapons involved ? (police only)

What is your name, address and your own phone number ?

Thankyou, I'll send somebody along.